# Peer Problem Solving Meetings



An important part of the TechLX is building peer-to-peer relationships and learning from other participants. The TechLX provides a safe environment in which to network, build confidence, and practice problem-solving and working through difficult situations.

This all is done by a small group that meets at least *three times* throughout the six-month program.

Participants have told us that they feel like they are part of a trusted group where they can share problems and receive good feedback and possible solutions. It is here that you can build deep bonds with your fellow IT leaders, bonds that we hope will last well beyond the program.

## Peer Problem Solving Can Help You:

- Have a sounding board for ideas and workplace concerns
- Share experiences from various industries and backgrounds
- Receive encouragement
- Set goals and be held accountable
- Challenge perceptions and spark new ways of thinking

## **Getting Started**

The first step is to reach out to the members of your subgroup, choose a volunteer group leader, and agree on the time, place, and format of the meetings (in person, video chat, conference call, etc.).

Initial questions to get the conversation going could include: "What do you need help with? What's a big problem you've recently solved? What is a challenge ahead that you see coming? What are your goals?"

#### **More Resources**

Tips for Running Effective Problem-Solving Meetings

How to Run Problem Solving Meetings

8 Strategies for Group Problem Solving and Creativity

#### **Sample Meeting Agenda**

- Group Introductions and Welcome (5-10 minutes)
- Sharing and Peer Problem Solving (5-10 minutes each)
- Each person shares:
  - Challenges/workplace issues
  - Success and/or update on progress since last meeting
  - Request for support and/or discussion
  - Ideas on resolution

