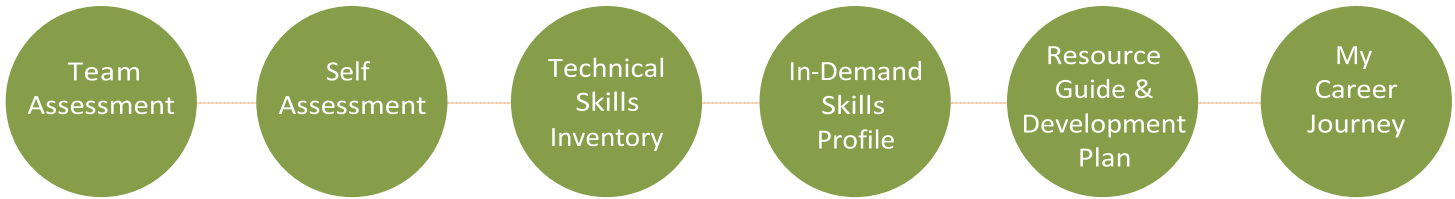
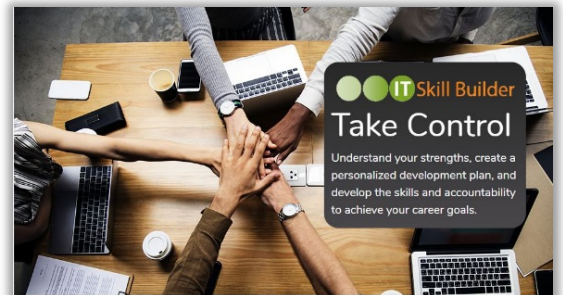


Manager Quick Guide: Coaching and Developing Your Team



Build your company's talent brand and help your people to develop their self-awareness and grow their digital fluency.

IT Skill Builder is a cloud-based assessment and personal development solution that incorporates workforce analytics for a full picture of the organization's skills, strengths, and areas of opportunity. Clarify current technical skills and behavioral competencies and gaps, and then develop and coach for success. IT Skill Builder allows people managers and staff to explore career development in new ways, increasing engagement, individual growth, and internal mobility.



1. Get Started

- Go to www.itskillbuilderassessment.com
- Click on the **Create an Account** link and enter your email and pin.
- Complete the fields on the preferences page and save.
- Explore the IT Skill Builder landing Page. From here you can complete a *Self-Assessment*, view your personal *Development Plan*, access the *Resource Guide*, and view *My Team*.

2. Provide Feedback

- **Team Member Assessment:** select **My Team > Assess Team Members**: select team member, click **Start Assessment**.
- Evaluate your team member on four levels of ability ranging from Novice to Expert in each of the 15 competencies.

3. Align on Next Steps

- From the My Team Status Page, click on **View Results** for each team member to access their Target Comparison report.
- Discuss results with your direct report, identifying areas of growth and opportunity and next steps to be taken.

4. Stay Connected

- Under **My Team**, click on **View Team Status** to view your direct report's status, their Target Comparison Reports, their Career Journey, and their Development Plans.
- Visit **Manager Coaching Materials** in the Help Page to view resources on Building Trust, Distribution of Opportunity (best practices for employee engagement), and Aligning on Next Steps.

Competencies	Self Score	Manager Score	Gap	Build Your Plan
Development	Novice	Proficient	Opportunity	Resource Guide
Networking	Novice	Proficient	Opportunity	Resource Guide
Analysis	Competent	Expert	Opportunity	Resource Guide
Leading Change	Competent	Expert	Opportunity	Resource Guide
Security	Competent	Expert	Opportunity	Resource Guide
Architecture	Novice	Competent	Opportunity	Resource Guide
Problem Solving	Novice	Competent	Opportunity	Resource Guide
Communication Skills	Competent	Proficient	Opportunity	Resource Guide
Design	Competent	Proficient	Opportunity	Resource Guide
Influencing Others	Competent	Proficient	Opportunity	Resource Guide
Organizational Understanding	Competent	Proficient	Opportunity	Resource Guide
Client Orientation	Competent	Competent	Met	Resource Guide
Infrastructure	Competent	Competent	Met	Resource Guide
Innovation	Novice	Proficient	Opportunity	Resource Guide

FAQs

How do I find my pin code?

> Your pin code will be emailed to you with your invitation to IT Skill Builder.

Can't find my employee?

> To view your employees, click on **My Team > View Team Status**.

> If you are missing an employee, contact the IT Skill Builder team at support@ouellette-online.com.

Can I assess myself?

> Yes. Click on My Competencies > Take the Assessment to evaluate yourself in the 15 core competencies.

How do I discuss results with my employee?

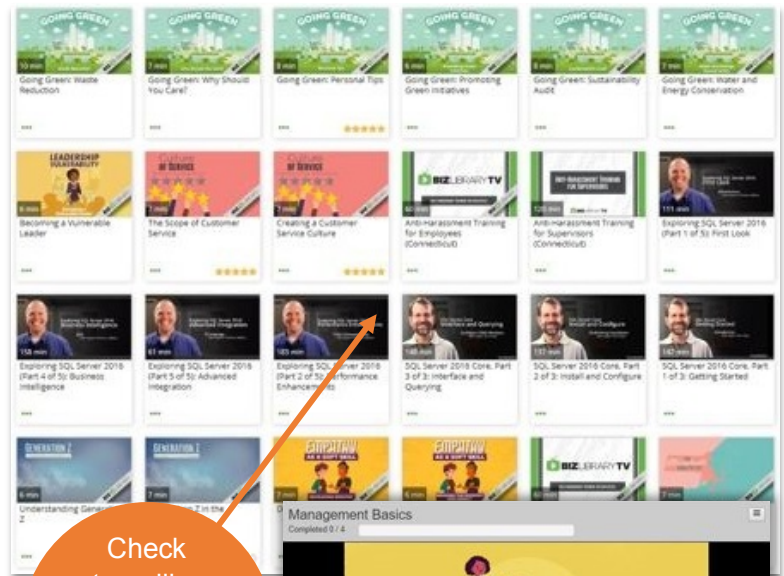
> Visit the Help Page for resources on guiding the conversation, identifying opportunities together, and building a plan of growth.

Can I add items to my employee's plan?

> Only the employee can add items to their plan. You can view an employee's plan from the My Teams Status page.

Where can I check my employee's overall progress?

> Open their Career Journey report. Click on **My Team > View Team Status** and click the compass icon next to an employee's name.



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“It’s important for each one of us to learn new tools, adapt our skills, and become more multidisciplinary in our expertise.” – Josh Bersin



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